



INTEGRATION JOINT BOARD

Date of Meeting	27 January 2021
Report Title	Annual Report – Bon Accord Care
Report Number	HSCP21.004
Lead Officer	Sandra MacLeod, Chief Officer
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Consultation Checklist Completed	Yes
Directions Required	No
Appendices	A. Annual Report – Bon Accord Care

1. Purpose of the Report

- 1.1. This report presents the annual report of Bon Accord Care covering financial year 2019/20 which is contained in Appendix A.

2. Recommendations

- 2.1. It is recommended that the Integration Joint Board:

a) Notes the content of the Bon Accord Care Annual Report.

3. Summary of Key Information

- 3.1. Bon Accord Support Services (BASS) and Bon Accord Care (BAC) are Arm's Length External Organisations (ALEOs) owned by Aberdeen City Council (ACC). For operational purposes Bon Accord Care is used as a collective term to refer to both companies.



INTEGRATION JOINT BOARD

- 3.2.** The Integration Joint Board directed ACC to put in place arrangements for BAC to provide a range of services which are currently being delivered by them under a Service Level Agreement (SLA) arrangements for a period of 5 years from 1 April 2019 until 31 March 2024.
- 3.3.** Officers within Aberdeen City Health and Social Care Partnership (ACHSCP) monitor performance against the SLA on a quarterly basis via performance reports scrutinised at performance management meetings. Any issues arising with performance are escalated to the Clinical and Care Governance Committee as they would be with any other service provision.
- 3.4.** BAC receive just over £30 million funding and are a key delivery partner. They provide the following services: -
- Residential services via 5 care homes, with 116 permanent, 48 rehab, and 49 respite beds
 - Non-residential, Rehabilitation and Respite services with over 2,200 people receiving housing support and 660,000 support worker hours.
 - Day Care with 325 places available every week
 - Occupational Therapy, with over 200 referrals per month
 - Community Responder and Telecare, with 2,796 supported with a Community Alarm
 - Community Equipment, with 20,984 supported
 - Learning and Development services, with 2,513 training courses provided
- 3.5.** The Annual Performance Report which is appended to this report shows performance metrics in relation to the efficiency and quality of service delivery covering an annual period April 2019 to March 2020.
- 3.6.** The Interim Managing Director of BAC will be available at the IJB meeting to respond to any queries members may have in relation to the performance information contained within the report at Appendix A.



INTEGRATION JOINT BOARD

4. Implications for IJB

4.1. Equalities

This report has a neutral to positive impact on the IJBs duty in relation Equalities.

4.2. Fairer Scotland Duty

This report has a neutral to positive impact on inequalities of outcome which result from socio-economic disadvantage.

4.3. Financial

There are no direct financial implications arising from the recommendations of this report. BAC funding for the provision of the services referred to in the annual report is contained within the overall IJB budget.

4.4. Workforce

There are no direct workforce implications arising from this report. Services are delivered by the BAC workforce.

4.5. Legal

There are no direct legal implications arising from the recommendation in this report.

4.6. Covid-19

This report relates to the performance of services delivered in the main prior to the Covid-19 pandemic.

4.7. Unpaid Carers

There are no specific implications for unpaid carers arising from the recommendation in this report.

4.8. Other

There are no other implications relevant to this report.



INTEGRATION JOINT BOARD

5. Links to ACHSCP Strategic Plan

5.1. The services provided by Bon Accord Care contribute to all five aims within the IJB Strategic Plan. Provision of Telecare, Rehabilitation, Care at Home and Housing Support services etc. deliver prevention, resilience and personalisation and support connections into to local communities.

6. Management of Risk

6.1. Identified risks(s)

There is a risk, if the services provided by BAC are not monitored regularly, that the quality of service and expected outcomes for individuals are not met.



6.2. Link to risks on strategic or operational risk register:

This report links to Strategic Risk 5: There is a risk that the IJB, and the services that it directs and has operational oversight of, fail to meet both performance standards/outcomes as set by regulatory bodies and those locally-determined

This risk is currently sitting at Medium.

How might the content of this report impact or mitigate these risks:

By continuing to monitor the quality of services provided by BAC we can provide assurance that outcomes will be met as expected. When monitoring indicates remedial or other action is required, this can be implemented quickly to get performance back on track.

Approvals	
	Sandra MacLeod (Chief Officer)
	Alex Stephen (Chief Finance Officer)